4.1. Safety

4.2. Children

4.3. Disabilities - Medical Conditions - Other

4.4. Pool Access Rules

4.5. Use of the Gym facilities

4.6. Safety Decking

4.7. Food and Beverages preparation inside the Hotel

4.8. Food and Beverages consumption inside the Hotel

4.9. Laundry & Cleaning Services

4.10. Room Services

4.11. Function Rooms

4.12. Outdoor Activities

4.13. Internet

4.14. Lost & Found

4.15. Intimate Services

4.16. Pharmacy

4.17. First aid

4.18. Security

5. Property

6. Personal Data

7. Contracted Services


9. Deposit for damages

10. Personal cv

11. Hotel Provisions

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5. Safety

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possible it ought to be sent electronically (via e-mail) with the Subject: “Grievance Report- (Surname, Name)” to the Hotel’s official email address referred in the Registration Card.

11.2.4. If the above mentioned procedure is not followed, any grievances that are reported after the checkout date shall not be recognized as such by the Hotel.

11.3. Acceptance and Waiver
Signature of the Registration Card constitutes acceptance of the T&C and conclusion of the Check-out without any written observation to the contrary constitutes a full waiver of responsibility of the Hotel for any damages occurring from the stay at the Hotel.

11.4. Nullity
If any individual term of these T&C is deemed void, the validity of the remaining provisions shall not be affected thereby.

11.5. Applicable Law and Competent Jurisdiction
11.5.1 Applicable Laws of Greece and relevant EU Legislation are to be applied for the present T&C.
11.5.2 For any disputes arising out of these T&C in connection with their total or partial validity, execution, compliance or resolution, competent courts shall be the Courts of Thessaloniki, Greece.